

3.1 Is there anything particularly good about your healthcare?

A caring GP.
A good service.
A good variety of practitioners available, very friendly with children, awesome after hours service, after hours clinics open alongside local pharmacies.
A very caring, well run and efficient practice.
A very good caring doctor and health service.
A very professional practice where we find the quality of the people and service exceptional!
All are helpful and kind and cheerful.
All staff are very helpful and friendly.
All staff friendly and helpful.
All staff very good, pleasant practice to visit. Doctor thorough and listens.
All's good.
Always ask a lot of questions and focus on more than one thing.
Always available when needed especially with drug interaction questions.
Always cheerful and helpful.
Always listen. Caring attitude.
Always prompt.
Being able to continue with same doctor - a rapport is important.
Big waiting room, spaced out.
Both doctors I see are very thorough and listen carefully.
Both doctors I see in this practice are excellent and very helpful and caring and prepared to 'go the extra mile' with all my health issues.
Caring, helpful doctor much appreciated.
My GP is a very good doctor. Is so very helpful. Is a real asset to Greenwood.
Consistently caring .
Doctor appears to be prepared to listen.
Doctor has my health and wellbeing at heart.
Doctor is interested and helpful.
Doctors and front desk is very helpful.
Doctors and nurses and staff are nice and friendly.
Doctors great at phoning to explain test results and concerns - even about my father.
Doctors listen to their patients and appear to care. A nice change to some other practices I could mention!
My doctor is the best doctor I have ever had!!
My doctors are really good doctors.
Easily accessible and thorough.
Everyone at the desk is smiling and helpful.
Everyone is lovely, welcoming and pleasant and local knowledge helps.
Everything is well covered in my opinion.
Everything ok.
Excellent , personal approach.
Excellent doctor.
Excellent doctors at this practice.
Excellent doctors
Excellent monitoring of health problem.
Excellent service and great staff.
Excellent service.
Excellent treatment.
Exceptionally good GP.
Fantastic doctors - very caring and listen to you.
Friendly - helpful - clean and tidy.

Friendly and caring.
Friendly and helpful from doctor and staff prompt referrals to any specialists or agency.
Friendly and helpful.
Friendly and inclusive.
Friendly staff, an efficient clinic and a pharmacy close by.
Friendly staff.
Friendly, competent advice.
Friendly, prompt service.
Friendly.
Friendly.
Generally care very good we come to this practice because the doctor was recommended by a retired specialist.
Gives me a feeling of confidence.
Good attention.
Good care even in emergencies.
 Good if really needed, encourage preventative medicine.
 Good rapport with doctors.
 Good rapport with my doctor.
 Good service, particularly helpful.
 Good team work well and communicate well.
 Good.
 Great care which helps me a great deal. Very important to me.
 Great GP.
 Great service.
 Greenwood Health gives me excellent care.
 Happy with good parking.
 Happy with most services.
 I actually go to Mapua but have changed my children to Greenwood because the emergency after hours for Mapua is in Nelson when we live 8 minutes from Motueka.
 I am extremely happy with all staff at medical centre.
 I am well catered for, my doctor keeps a good eye on me.
 I appreciate my doctor.
 I can't fault it. Completely satisfied.
 I feel as though I can trust my doctor completely.
 I find everybody very caring.
 I find everyone in the practice to be professional, friendly and very helpful!
 I find my doctor using up to date and easy to talk to.
 I get to see the same doctor every time.
 I have always been pleased with the care I get from my doctors.
 I have an excellent GP. When she is not available I have often seen another GP whom I have also found very good.
 I have been a patient for approx 6 years now I now live in Nelson City but will travel to see my doctor as I do not wish to change my GP. (My doctor is great - exactly what your expectation of a GP is)
 I have great doctors and they care.
 I have multiple health problems and they are always dealt with promptly and efficiently.
 I have recently moved to this area so not really qualified to answer this completely but good thus far.
 I have seen quite a few different doctors with my kidds over the past 5 years the doctors are all caring and great at giving advice and listening.
 I like having the option to see YY for my girlie stuff and XX for my general health.
 I like my doctor and he's very understanding.
 I like the breadth of health care provided. In other practices I have been sent to a specialist, whereas they deal with the issue here.
 I really like the consistency of my health care.
 I really like the staff here, both my doctors are great.

I very satisfied with my doctors and the service at this practice.
If usual doctor not available there is always another in this practice to see.
Immediate attention and consideration of my health and needs.
It is reliable.
It's central, dental section expensive, most after hours seems to be central medical centre and not our own.
It's wonderful.
Just keep doing what you are doing, you're all great!
Knowledgeable - caring.
Like the care shown by the doctors.
Listen to what wrong and do their best.
Location.
Location.
Marvellous!
Most are friendly happy people, which makes it comfortable to come here. Cheaper at other doctors but still come here.
Most satisfied with my entire medical care.
Moved to Greenwood Health from Golden Bay Health due to the door service and could not see the same doctor.
My doctor always gets to the bottom of my illness.
My doctor always listens and talks about my problems.
My doctor could not be better I always know his going to be helpful.
My doctor is extremely good - concerned and goes out of his way to make sure I am fully informed and cared for.
My doctor is great, he is always very helpful and goes above and beyond any other doctor I have seen.
My doctors are very thorough with my treatments.
My GP is outstanding as is his backup. Feel very lucky.
My individual Dr is excellent - good at follow up, listens well. I appreciate being given the time I need with the GP and not feeling rushed.
My usual doctor(s) (two of) have gone the extra mile for me during my serious illness in recent years.
Nice waiting rooms with a good atmosphere and good parking.
Nice, airy, light building. Stable and friendly staff.
No matter who I speak to or see I am fully informed and leave the centre knowing what is happening. No lingering clouds.
Our medical practice is excellent.
Personal.
Pleasant place to visit, positive people, good advice, very professional.
Practitioners work to find best medical model solutions.
Pretty good service all round - just a one off with bad call from a nurse.
Really impressed with caring health professionals I have met here.
Reassuring - sincere concern.
Regular blood tests. Very confident in doctor's treatment.
Satisfied with what I have.
Service very good.
Small town so we know everyone.
Some doctors are very good, take time, make you feel human not like a number.
Specific problems are addressed promptly.
Staff are fantastic and very helpful.
Taken well care of.
The care - the urgency and the professionalism.
The care has been very good to get me to this age.
The care here in Motueka is 100%
The doctor I see are very thorough.
The doctors really care.
The friendliness of all the staff and the ability to get an appointment promptly when needed.

The magazines.
The practice is in a really nice facility.
The practice is very good. They have excellent knowledgeable doctors available.
Overall it's a great practice to come to.
The regular doctor I see who makes me feel better straight away with his humour.
The staff are always very friendly and professional.
They are always friendly and helpful.
They are very helpful.
They could have a water tower in the waiting room.
They provide a good service.
This practice is friendly and professional at all times. I feel respected, listened to and cared for as do my whole family.
This practice shows a genuine interest in their patients and not a number on a chart approach.
Thorough practitioners.
Treated as an individual - listens.
Treatment is of good standard.
Very approachable and understanding doctor. Always gives you the time.
Very approachable, friendly people. Talk in English not medical language.
Very attentive.
Very caring GP.
Very caring.
Very caring.
Very concerned with my welfare.
Very confident in our doctors treatment.
Very good doctor.
Very good.
Very good.
Very good.
Very happy with all aspects of health care provided.
Very kind and friendly. Know me by name. Always will do what they can to help.
Very pleasant waiting room - nicely lit plants too!
Very pleased.
Very responsive. Collaborative approach, professional, respectful, knowledgeable, focussed and friendly.
Very satisfied with all aspects of the medical centre.
Very satisfied.
Very satisfied.
Very supportive doctor investigates symptoms thoroughly.
Very helpful and efficient.
Waiting room, large, equipment.
We came from the West Coast so this is excellent.
When I can get to see my own GP he is very good and thorough.
When I get to see my doctor she is very helpful and always makes me feel at ease.
Wonderful continuity of care - very important.